

# MONTANA PUBLIC SERVICE COMMISSION

Consumer Assistance Program

## Contact us:

- PO Box 202601  
Helena MT 59620
- 1-800-646-6150
- [www.psc.mt.gov](http://www.psc.mt.gov)
- [pschelp@mt.gov](mailto:pschelp@mt.gov)

## Find Help Paying Your Phone Bill

**Lifeline.** Lifeline is a federal program that provides eligible households with a monthly benefit of up to \$9.25 for telephone service or broadband service, if purchased from participating providers.

Residents of tribal lands may qualify for an additional \$25 benefit if they participate in a qualifying tribal program. They may also qualify for the Tribal Link-Up benefit to assist with installation or activation fees.

**Qualifications.** To qualify for Lifeline, someone in the household must participate in one of these federal programs:

- Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps; Medicaid;
- Supplemental Security Income (SSI);
- Federal Public Housing Assistance (FPHA) or Section 8;
- Veterans Pension and Survivors Benefit; or
- Tribal Programs (and live on federally-recognized Tribal lands)

You may also qualify if your household's income is at or below 135 percent of the federal poverty guidelines.

**Montana Telephone Assistance Plan.** MTAP is a program authorized by Montana law that complements the Federal Lifeline Program. MTAP provides eligible households with a monthly benefit of \$3.50 for telephone service, if purchased from participating providers.

**Qualifications.** To qualify for MTAP, the telephone subscriber must participate in Medicaid.

**How do I apply.** Contact your phone company or internet provider for details on applying. Once qualified, the lifeline program requires that eligibility be recertified annually.

## For more information:

Visit [www.lifelinesupport.org](http://www.lifelinesupport.org)

Contact your phone company or internet provider

Contact the Montana Public Service Commission

